# FitchLearning Women in Financial Services

**Unconscious Bias** 

# Gender Bias in the Workplace – exercise

### "The problem is not a few rotten apples. It's the barrel."

Joan C Williams, What Works for Women at Work

During the "Unravelling Gender Bias" lunchtime session, we completed a brainstorming exercise which focused on how organisations can make small changes to their processes, systems and technology in order to mitigate gender bias. Below is a selection of some of the ideas generated during the exercise.

#### 1 - Recruitment

Blind CVs - remove all gender cues from CVs

#### Job Adverts

- include all the benefits, especially those more attractive to women such as flexible working
- · Gender neutral job postings
- · Case study focused
- Attend diversity evets for potential candidates
- Language analytics

#### Training

- Interviewing including structured questions
- Unconscious Bias
- Inclusiveness

### Selection Process

- Diversity in recruitment panels
- Selection criteria set and gender neutral (balance of male and female attributes relevant to role)
- Diversity targets

#### 2 - Onboarding

#### Network

- Share a list of people to meeting during 1st week
- Inspirational stories from women at the top
- Make introductions to relevant teams / people
- Encouraging involvement in support networks even if you don't identify as the subject of the network
- Regular discussion groups

#### Mentoring / Buddying

Implement bias training

Pictures of women on the walls

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Share insights on firm culture

Support meeting every few weeks

#### 3 - Appraisals

#### Objectives:

- Consistency across genders & roles
- SMART objectives and measure against them
- Capability setting are objectives masculine or feminine

#### Appraisal

- Achievements note to accompany appraisal
- Give regular feedback (quarterly not annual)
- Introduce 360 reviews and make them anonymous
- Consider who does the appraisal
- Make non promotion feedback mandatory
- Blind performance review checks independent review of PDRs blind for consistency

Blind project management – when reviewing projects

Management training

#### 4 - Maternity / Paternity

#### Encourage and support

- Encourage parental leave at a senior level
- Sharing experiences
- Parental Panels
- · Advertise paternity leave
- Parent events
- Talk about support available

#### Implement

- Part-time for both Mother and Father
- Equal parenting leave
- · Parental leave pay improved
- Keep in contact